



Frequently Answered Questions v.5.6

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Q: Why should we register with GOFAST?

- GOFAST is a **web commerce solution for the shipping community, providing system for container reservation and data connectivity to port terminals' e-commerce platforms making it easier for the stakeholders to access valuable shipping information.**
- GOFAST Empty Container Return System, being an AISL project also includes the electronic payment of the EIC as one of its value-added feature

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Q: When did AISL launch this project?

- Official GO Live was **Apr 3, 2017**.
- Participating shipping lines have been generating Delivery Orders from the GOFAST system between **September to October 2016**, the Pilot participants are:
  - Hapag, Namsung, Mstar, Cosco, Yangming
  - APL, KMTTC, CMA-CGM, MCC Transport, SITC
- Since **2015**, during the early development of this project other carriers have also been involved
  - Kline, NYK, RCL were among the early adaptors of the earlier versions of the GOFAST System



Q: How do I register with GOFAST?

A: Download the latest GOFAST application form [here](#), fill it up and send it to [gofast@cdec.com.ph](mailto:gofast@cdec.com.ph) / [cs@cdec.com.ph](mailto:cs@cdec.com.ph) along with your BIR 2303, Bureau of Customs COR and Broker's PRC ID. We'll email you your GOFAST user credentials once registration has been approved.

Note: If you want your GOFAST account to be named after your company, please present documents reflecting your company's name.



Q: Which shipping lines are using the system?

Shipping Line onboarding is marked by the following:

Phase 1- shipping lines that use GOFAST for Equipment Insurance Clearance Payment

Phase 2- shipping lines that use GOFAST for EIC Payment, DO and Webtool

Phase 3- shipping lines using the full suite of GOFAST

Please refer to succeeding slides for complete listing of shipping lines:

# Phase 1: Equipment Insurance Clearance

- Shipping Lines that acknowledge GOFAST AISL EIC (as of February 1, 2018)

- APL\*
- MOL
- CMA-CGM\*
- NYK
- K LINE
- HAPAG-LLOYD
- OOCL\*
- MSTAR AGENCIES
- RCL
- SINOTRANS
- NAMSUNG\*
- SITC
- TMS AGENCIES
- COSCO
- WANHAI
- EVERGREEN\*
- YANGMING\*
- WALLEM\*
- HYUNDAI MERCHANT MARINE
- LE SOLEIL
- SHIPPING AGENCIES
- MACROCEAN
- BENLINE
- KMTC



# Phase 2: Shipping Lines that issue GOFAST DO

Shipping Lines that acknowledge GOFAST AISL EIC and Issues Web D.O via GOFAST

- OOCL
- WALLEM
- CMA-CGM
- APL
- NAMSUNG
- CK LINE
- HAPAG LLOYD
- MSTAR SHIPPING AGENCIES
- YANGMING
- KMTC
- CARPENTERS SHIPPING

# Phase 3 Shipping Lines

Uses Phase 1 and 2 features plus, equipment interchange receipt, depot reports, trucker. Implementation is still on process but potential partners are: (Target date of implementation: February 2018 to March 2018)

- APL
- CMA-CGM/CNC/ANL
- NAMSUNG



Q: How do I pay Equipment Insurance Clearance through GOFAST? And how do I secure an EIC Printout?

Through GOFAST, there are four easy ways to pay AISL Equipment Insurance through GOFAST.

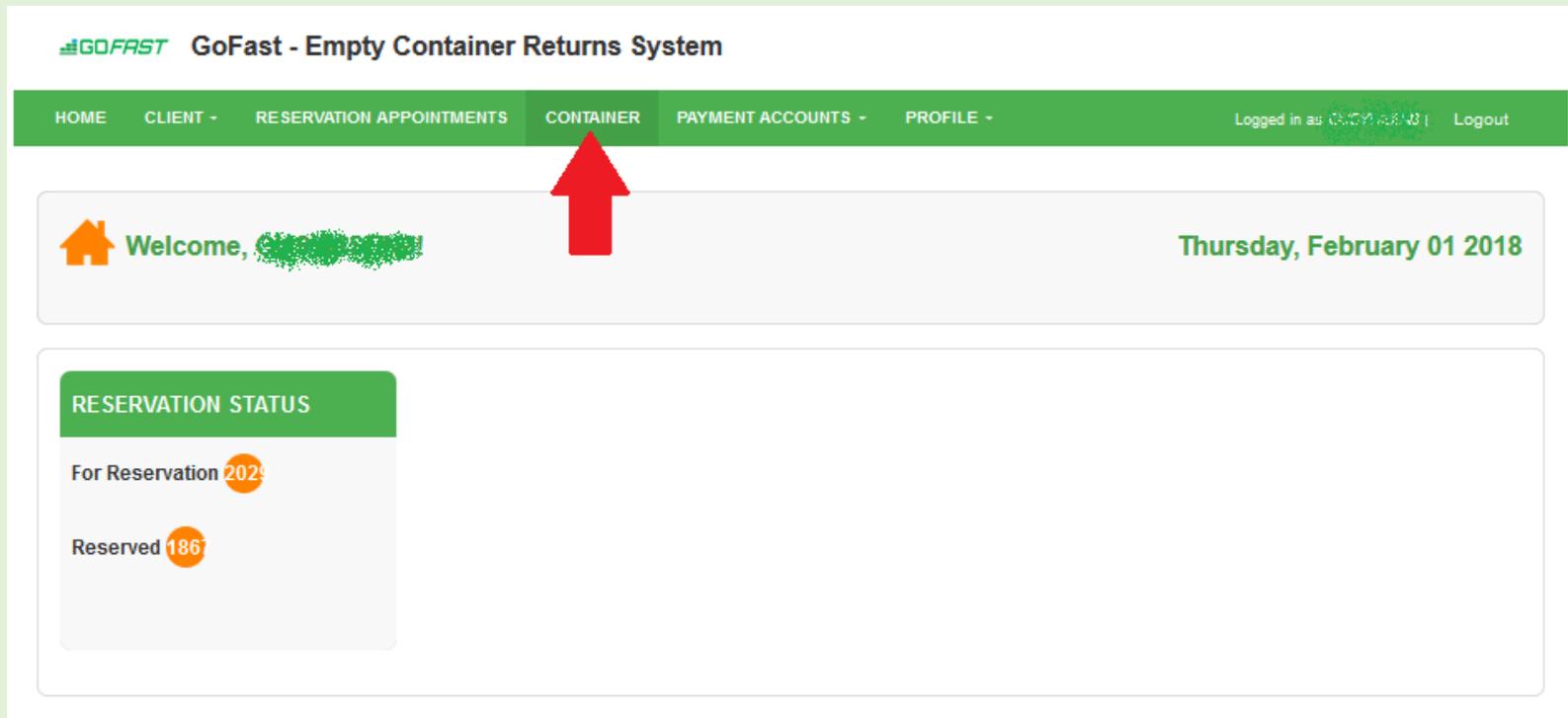
1. Log on to GOFAST.ph
2. Search your BL
3. Input Return and Trucker details
4. Download and Print the AISL EIC Printout

Please refer to the next slides for more detailed instructions

# 4 EASY STEPS IN SECURING EQUIPMENT INSURANCE CLEARANCE VIA GOFAST

1

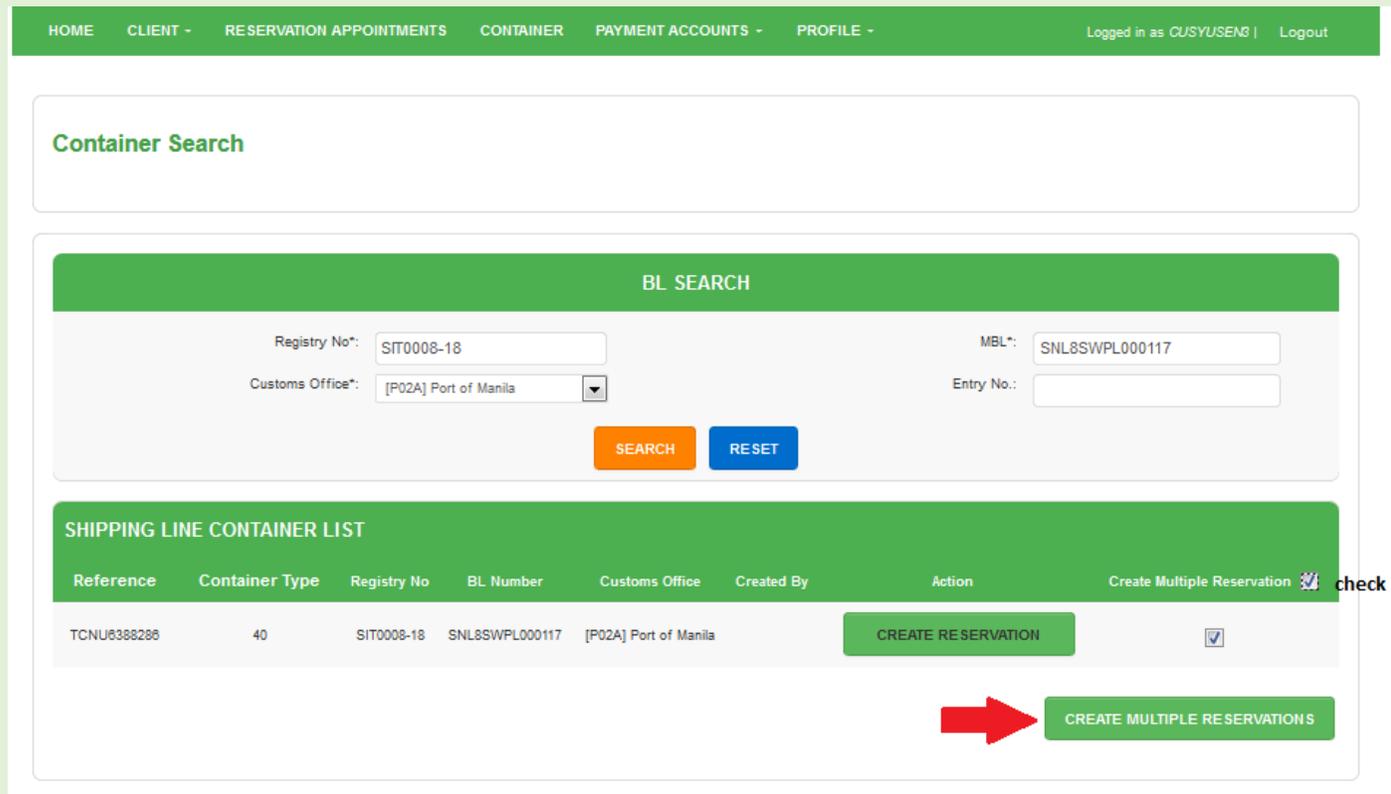
Login at GOFAST.ph using your account, and from your Homepage, click the CONTAINER tab



# 4 EASY STEPS IN SECURING EQUIPMENT INSURANCE CLEARANCE VIA GOFAST (cont'd)

**2** Input the Registry No., Master BL No. and Customs office and hit SEARCH

On the SHIPPING LINE CONTAINER LIST, check the CREATE MULTIPLE RESERVATION CHECKBOX, then click the CREATE MULTIPLE RESERVATION button



The screenshot displays the GOFAST web application interface. At the top, there is a navigation bar with links for HOME, CLIENT, RESERVATION APPOINTMENTS, CONTAINER, PAYMENT ACCOUNTS, and PROFILE. The user is logged in as CUSYUSENG. The main content area is divided into two sections: 'Container Search' and 'BL SEARCH'. The 'BL SEARCH' section contains input fields for Registry No. (SIT0008-18), MBL\* (SNL8SWPL000117), Customs Office\* ([P02A] Port of Manila), and Entry No. There are 'SEARCH' and 'RESET' buttons. Below this is the 'SHIPPING LINE CONTAINER LIST' table. The table has columns for Reference, Container Type, Registry No, BL Number, Customs Office, Created By, Action, and Create Multiple Reservation. A red arrow points to the 'CREATE MULTIPLE RESERVATIONS' button in the table's footer.

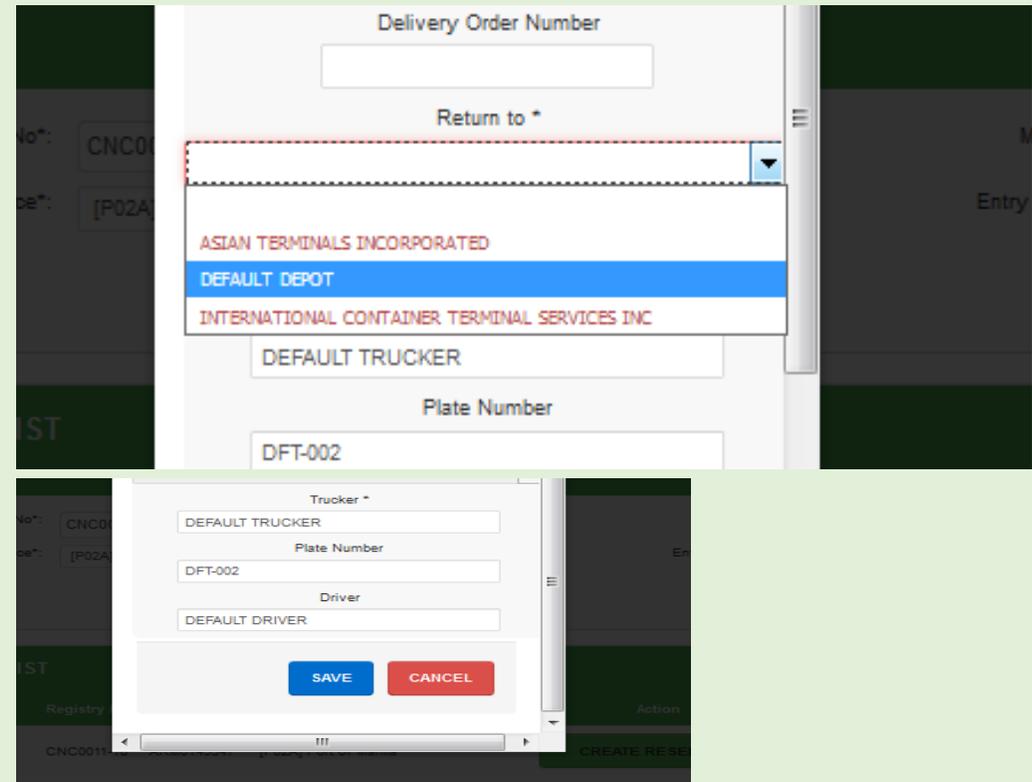
| Reference   | Container Type | Registry No | BL Number      | Customs Office        | Created By | Action             | Create Multiple Reservation         |
|-------------|----------------|-------------|----------------|-----------------------|------------|--------------------|-------------------------------------|
| TCNU6388288 | 40             | SIT0008-18  | SNL8SWPL000117 | [P02A] Port of Manila |            | CREATE RESERVATION | <input checked="" type="checkbox"/> |

## 4 EASY STEPS IN SECURING EQUIPMENT INSURANCE CLEARANCE VIA GOFAST (cont'd)

**3** On the CREATE RESERVATION FORM, select a Return Depot from the return to dropdown list

You may enter your preferred trucker on this point, but it is not mandatory.

After editing the details, you may now click the SAVE button to finish the transaction.



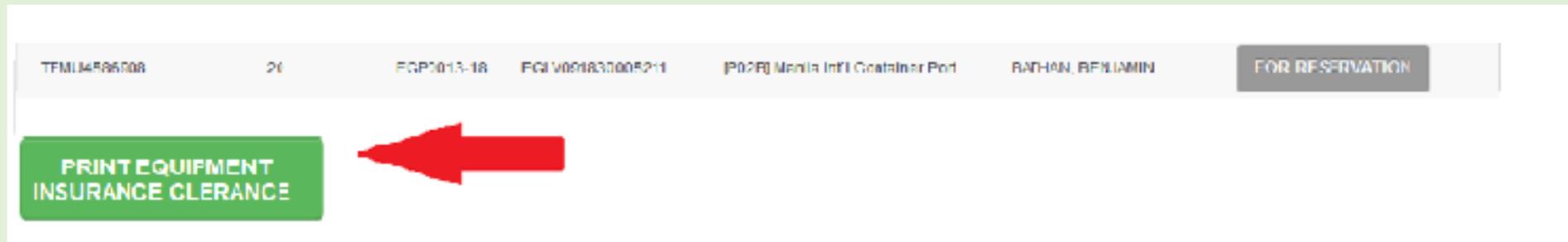
The screenshot displays the 'CREATE RESERVATION FORM' interface. The top section includes a 'Delivery Order Number' input field, a 'Return to \*' dropdown menu, and a 'Plate Number' input field. The dropdown menu is open, showing a list of options: 'ASIAN TERMINALS INCORPORATED', 'DEFAULT DEPOT' (highlighted in blue), and 'INTERNATIONAL CONTAINER TERMINAL SERVICES INC'. Below the dropdown is a 'DEFAULT TRUCKER' input field. The 'Plate Number' field contains the value 'DFT-002'. The bottom section of the form is titled 'Trucker \*' and includes a 'DEFAULT TRUCKER' input field, a 'Plate Number' input field (containing 'DFT-002'), and a 'Driver' input field (containing 'DEFAULT DRIVER'). At the bottom of this section are 'SAVE' and 'CANCEL' buttons.

## 4 EASY STEPS IN SECURING EQUIPMENT INSURANCE CLEARANCE VIA GOFAST (cont'd)

# 4

### SECURE EIC PRINTOUT

After the system is done saving, a PRINT EQUIPMENT INSURANCE CLEARANCE button will appear on the bottom left corner of your screen. Click the button to download a .pdf copy of your EIC Printout.





## Q: What are the charges on GOFAST?

There are four charges on GOFAST and each are deducted from your funds on different instances

1. AISL Equipment Insurance Clearance – Php 30.00
2. EIC Admin Fee – Php 10.00
3. Reservation Fee – Php 25.00

Q: Where can I find my receipts?

A: There are three kinds of receipts for GOFAST and they can be printed on different instances:

1. AISL Equipment Insurance Clearance (Php 30.00) – AISL EIC Printout will serve as the receipt. May be downloaded/printed from the CONTAINER tab, upon creation of preliminary reservation.
2. Admin Fee (Php 10.00) – May be printed from the RESERVATION APPOINTMENTS page. Status must be “FOR RESERVATION”
3. Admin Fee and Reservation Fee (Php 10.00 & Php 25.00) – May be printed from the RESERVATION APPOINTMENTS page. Status must be “RESERVED”

Q: When do I get charged for the fore mentioned fees?

The charges are deducted from your funds on three different instances.

1. Upon creation of Preliminary Reservation or payment of AISL Equipment Insurance Clearance (EIC), the Php 30.00 AISL EIC Fee and Php 10.00 Admin fee will be deducted from your account. An AISL EIC Printout will be generated and will serve as receipt for the Php 30.00 charge while another receipt will be generated for the Php 10.00 admin fee.
2. When the shipping line approves the preliminary reservation and tags it as reserved, the system deducts the Php 25.00 reservation fee from your funds. A receipt will be generated for the Php 25.00 reservation fee.

## Q: What else can I get on GOFAST?

- You can pay Equipment Insurance Clearance anytime, anywhere, as long as you have a PC and Internet Connection. Comes with a Printable EIC
- Approved Reservations provide Printable Delivery Orders
- Online EIR available from participating depots
- Online report tool of empties for return at various depot for various shipping lines, may be used for your truck dispatch and monitoring
- Retrieve and Reprint GOFAST documents as many times without additional charges

## Q: How to fund GOFAST accounts?

A: You can add funds by depositing at least Php 1,000.00 on the following banks:

For Union Bank, Metrobank and Security Bank:

1. Fill out the Deposit Slip.
2. Deposit funds on bank teller
3. Email a scanned copy / photo of your deposit slip with your GOFAST account name to [finance@cdec.com.ph](mailto:finance@cdec.com.ph); CC: [gofast@cdec.com.ph](mailto:gofast@cdec.com.ph)
4. Wait for the fund to be reflected on your account.

Please refer to the next slide for CDEC Account number for the mentioned banks



# Q: How to fund GOFAST accounts? (cont'd)

| BANK          | ACCOUNT NUMBER   | ACCOUNT NAME               |
|---------------|------------------|----------------------------|
| METROBANK     | 286-7-28651527-0 | CARGO DATE EXCHANGE CENTER |
| SECURITY BANK | 0503-006854-003  | CARGO DATE EXCHANGE CENTER |
| UNION BANK    | 000310034085     | CARGO DATE EXCHANGE CENTER |

## Q: How to fund GOFAST accounts?

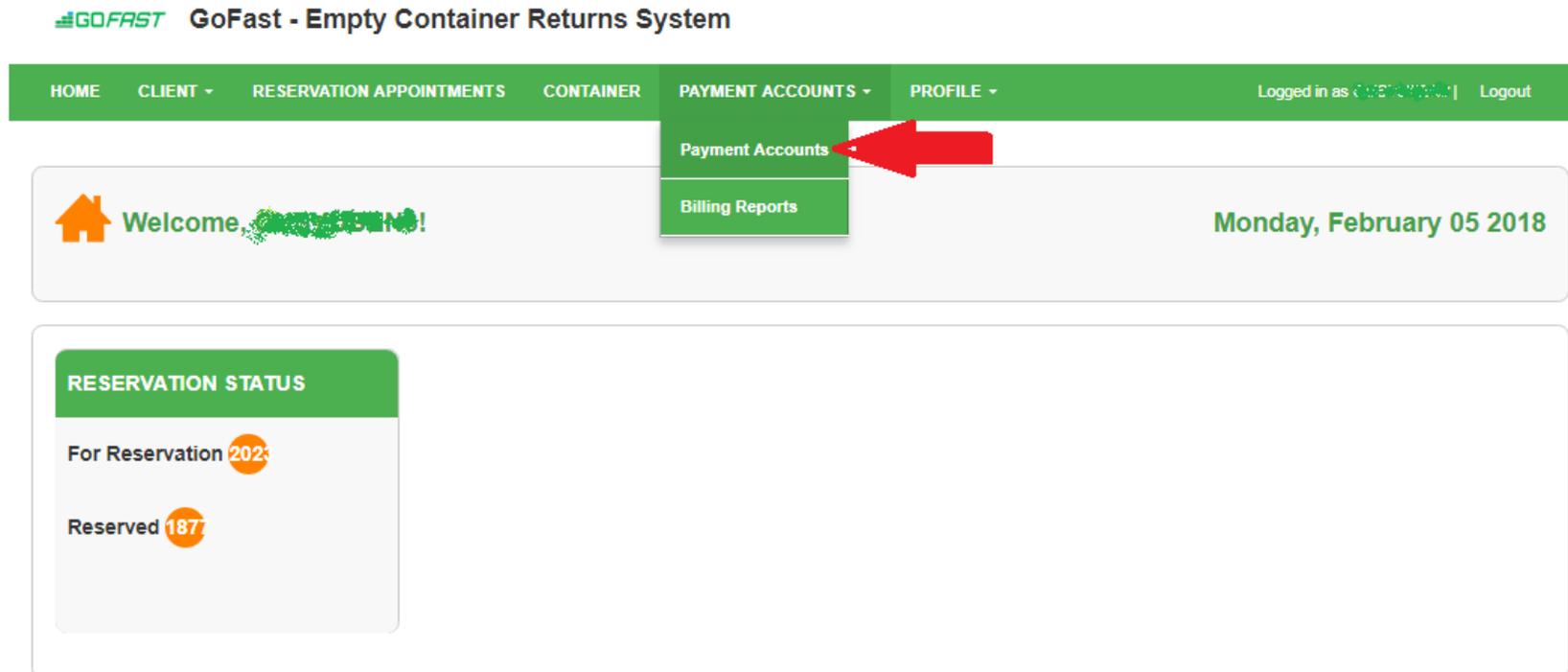
A: You can add funds by depositing at least Php 1,000.00 via BDO:

1. Fill out the Deposit Slip.
  - CDEC BDO Account Number: 0079-60019956
  - CDEC Account Name: Cargo Data Exchange Center
  - 16-Digit BDO Reference Number: 90000100000XXXXX (can be seen from broker's payment account or secure from CDEC CS)
2. Deposit funds on bank teller
3. Wait for the funds to reflect on your account

# Q: How do I check my funds?

A: You may check your balance from you account. Just do the following easy steps:

1. Login at gofast.ph and from your homepage, click the PAYMENT ACCOUNT tab



The screenshot displays the GoFast website interface. At the top, the header includes the GoFast logo and the text "GoFast - Empty Container Returns System". Below this is a green navigation bar with the following menu items: HOME, CLIENT, RESERVATION APPOINTMENTS, CONTAINER, PAYMENT ACCOUNTS, and PROFILE. The "PAYMENT ACCOUNTS" menu is expanded, showing "Payment Accounts" and "Billing Reports". A red arrow points to the "Payment Accounts" option. In the top right corner of the navigation bar, it says "Logged in as [username] | Logout". Below the navigation bar, there is a welcome message "Welcome, [username]!" with a home icon, and the date "Monday, February 05 2018". The main content area features a "RESERVATION STATUS" section with two items: "For Reservation 2023" and "Reserved 1877".

# Q: How do I check my funds? (cont'd)

2. From the PAYMENT ACCOUNT LIST, click GOFAST ECRS or BOC FOR GOFAST

| PAYMENT ACCOUNT LIST |             |         |                   |                |
|----------------------|-------------|---------|-------------------|----------------|
| ID                   | NAME        | TYPE    | LAST PAYMENT DATE | ACCOUNT NUMBER |
| 2341                 | GOFAST ECRS | prepaid |                   |                |
| 2340                 |             | prepaid |                   |                |

# Q: How do I check my funds? (cont'd)

3. On the Payment Account Details Page, please find the **CURRENT BALANCE**.

**Payment Account Details**

|                              |   |
|------------------------------|---|
| ID                           | 2,341   |
| Client                       | [REDACTED]  |
| Name                         | GOFAST ECRS   |
| Type                         | prepaid   |
| Account No                   | [REDACTED]  |
| Currency                     | PHP   |
| Current Balance              | 5,700  |
| Current Official Receipt No. | AR [REDACTED] 01/31/18 BDO  |
| Seven Connect Reference No.  | [REDACTED]  |