



National Privacy Commission Certificate of Registration PIC-001-808-2019

July 2021

CDEC DATA PRIVACY STATEMENT

This Privacy Statement, hereafter referred to as “Statement”, explains how we collect, protect, use, and share information when you access our websites and/or apply for and avail of our services.

This Statement outlines the general practices of Cargo Data Exchange Center, Inc. (“CDEC”) in relation to our processes and information content which are made available through our websites.

These processes and information are in accordance with our responsibility as Value Added Service Provider (VASP) accredited by the Bureau of Customs (BOC), the Philippine Economic Zone Authority (PEZA), and Clark Development Corporation.

Our Privacy Practices

All information we collect as accredited VASP are either in compliance with requirements of BOC, PEZA and CDC or for transmission to these trade regulatory government agencies.

The ownership, confidentiality, security and disclosure of these information are in accordance with our Non-Disclosure Agreement (NDA) and Service Level Undertaking (SLU) respectively with BOC, PEZA, and CDC.

We have also signed separate data privacy agreements with clients which require us to use their respective Data Privacy compliance documentation.

What We Collect From You

When you apply for registration to avail of electronic services that CDEC offers as accredited VASP, we collect the information required for registration with BOC Client Profile Registration System (CPRS). In the course of using our VASP electronic services, we may collect technical, non-personal information such as those provided by your electronic device which may include the IP address, operating system, browser type and version.

We may also collect, use and keep your personal opinions or comments made known to us via feedback or responses or any other interaction that you had with our employees (Sales, Marketing and Customer Support).

How We Use Your Information

We use the information collected to deliver and provide the electronic service that you have registered to avail of as accredited VASP.

How We Protect Your Information

We ensure the confidentiality, security, integrity and availability of your information in accordance with technological and procedural safeguards that CDEC is required to comply in accordance to our Service Level Undertaking and Non-Disclosure Agreement with trade regulatory government agencies.

How Long Do We Keep Your Information

Our Data Retention Policy is in accordance with our NDA and SLU with BOC, PEZA and CDC.

How To Contact Us

For any queries, clarifications or requests on any aspect of this Statement, the exercise of your rights pertaining to your information or to provide any feedback that you may have about our processing of information, please email us at cs@cdec.com.ph and Attention to: **Data Protection Officer**.

How To Directly Contact CDEC Data Protection Officer

Leo V. Morada
Data Protection Officer
Email: leo.morada@cdec.com.ph
Phone: (632) 3439-9750

Changes to Our Privacy Statement

We may modify or amend this Privacy Statement in order to update in accordance with any changes in relevant laws and regulations applicable to us or how we collect, use, protect, store, share or dispose of your information.